VIII. Test Data Recording Form – Part A

Test Scenario 1: Registration

Time: 4:39 pm

Participant Action

☐ Successfully registered; no issues
☑ Successfully registered; some issues
☐ Unable to complete registration

Questions for user:

1) Did you complete the task quickly and easily?
   ANSWER: Yes

2) Was it the information you expected?
   ANSWER: Yes

3) Are you pleased with the steps taken?
   ANSWER: Yes

Summary (User’s experience with each task + which tasks did they have difficulty with):

Notes, Comments, Improvements Needed:

'Didn't notice any verification of information being in place when entering data in the fields.'
Test Scenario 2: Product Search

Time: 4:46 PM

Participant Action

☐ Successfully searched for products; no issues
☒ Successfully searched for products; some issues
☐ Unable to complete product search

Questions for user:

1) Did you complete the task quickly and easily?
   ANSWER: Yes

2) Was it the information you expected?
   ANSWER: Yes

3) Are you pleased with the steps taken?
   ANSWER: No

Summary (User's experience with each task + which tasks did they have difficulty with):

Notes, Comments, Improvements Needed:

search isn't accurate, needs improvement
Test Scenario 3: Checkout

Time: 4:55 pm

Participant Action

☐ Successfully checked out; no issues
☑ Successfully checked out; some issues
☐ Unable to complete checkout

Questions for user:

1) Did you complete the task quickly and easily?
   ANSWER: No

2) Was it the information you expected?
   ANSWER: Yes

3) Are you pleased with the steps taken?
   ANSWER: No

Summary (User’s experience with each task + which tasks did they have difficulty with):

Notes, Comments, Improvements Needed:

- Kept on inserting the same information over and over again, that consumes time. The font cut off of checkout is too big making it hard to read.
- Would like to see a checkbox, use same information as above.