

VIII. Test Data Recording Form – Part A

Test Scenario 1: Registration

Time: 4:38 pm

Participant Action

- Successfully registered; no issues
- Successfully registered; some issues
- Unable to complete registration

Questions for user:

1) Did you complete the task quickly and easily?

ANSWER: *Yes*

2) Was it the information you expected?

ANSWER: *Yes*

3) Are you pleased with the steps taken?

ANSWER: *Yes*

Summary (User's experience with each task + which tasks did they have difficulty with):

Notes, Comments, Improvements Needed:

*Didn't notice any verification of information being in place when entering data in the fields*

Test Scenario 2: Product Search

Time: 4:45 pm

Participant Action

- Successfully searched for products; no issues
- Successfully searched for products; some issues
- Unable to complete product search

Questions for user:

1) Did you complete the task quickly and easily?

ANSWER: Yes

2) Was it the information you expected?

ANSWER: Yes

3) Are you pleased with the steps taken?

ANSWER: No

Summary (User's experience with each task + which tasks did they have difficulty with):

Notes, Comments, Improvements Needed:

Search isn't accurate, needs improvement

Test Scenario 3: Checkout

Time: 4:55 pm

Participant Action

- Successfully checked out; no issues
- Successfully checked out; some issues
- Unable to complete checkout

Questions for user:

1) Did you complete the task quickly and easily?

ANSWER: No

2) Was it the information you expected?

ANSWER: Yes

3) Are you pleased with the steps taken?

ANSWER: No

Summary (User's experience with each task + which tasks did they have difficulty with):

Notes, Comments, Improvements Needed:

- Kept on inserting the same information over and over again, that consumes time. The font at the of checkout is too big making it hard to read.
- would like to see a checkbox, use same information as above.