

VIII. Test Data Recording Form – Part A

Test Scenario 1: Registration

Time: 2 minutes

Participant Action

- Successfully registered; no issues
- Successfully registered; some issues
- Unable to complete registration

Questions for user:

1) Did you complete the task quickly and easily?

ANSWER: Yes

2) Was it the information you expected?

ANSWER: Yes

3) Are you pleased with the steps taken?

ANSWER: Yes

Summary (User's experience with each task + which tasks did they have difficulty with):

Notes, Comments, Improvements Needed:

How do you log out?

Test Scenario 2: Product Search

Time: 5 minutes

Participant Action

- Successfully searched for products; no issues
- Successfully searched for products; some issues
- Unable to complete product search - unable to search for blankets

Questions for user:

- 1) Did you complete the task quickly and easily?

ANSWER:

- 2) Was it the information you expected?

ANSWER: No

- 3) Are you pleased with the steps taken?

ANSWER:

Summary (User's experience with each task + which tasks did they have difficulty with):

Could not search for "blankets"; search worked for "blanket"  
Never able to log out, so was never prompted to login/  
register

Notes, Comments, Improvements Needed:

While adding products to Cart, would have been nice  
to specify quantity and also receive a confirmation  
message that the item(s) were added to the shopping cart

Test Scenario 3: Checkout

Time: 1 minute

Participant Action

- Successfully checked out; no issues
- Successfully checked out; some issues
- Unable to complete checkout

Questions for user:

1) Did you complete the task quickly and easily?

ANSWER:

2) Was it the information you expected?

ANSWER:

3) Are you pleased with the steps taken?

ANSWER:

Summary (User's experience with each task + which tasks did they have difficulty with):

*Unable to access Checkout page*

Notes, Comments, Improvements Needed: