# SilverTeam

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# **Value Proposition**



### Value Chain

### Attract

- Offer a different sports experience
- Perfect for all types of users
  - Bored
  - Impatient
  - Analytical

### Interact

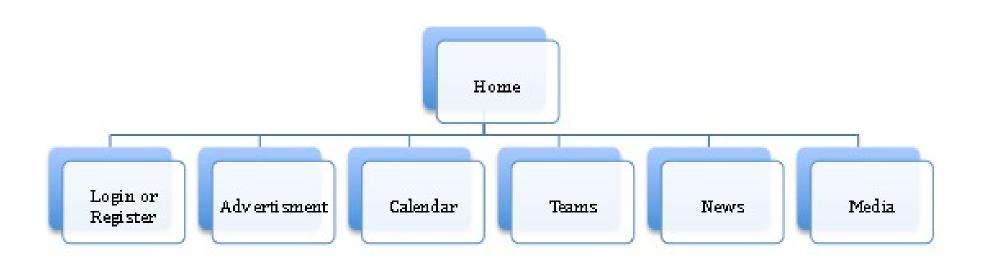
- Clean and Usable Interface
- Custom information tailored to each user
  - Teams
  - Advertisements

# Future : Act & React

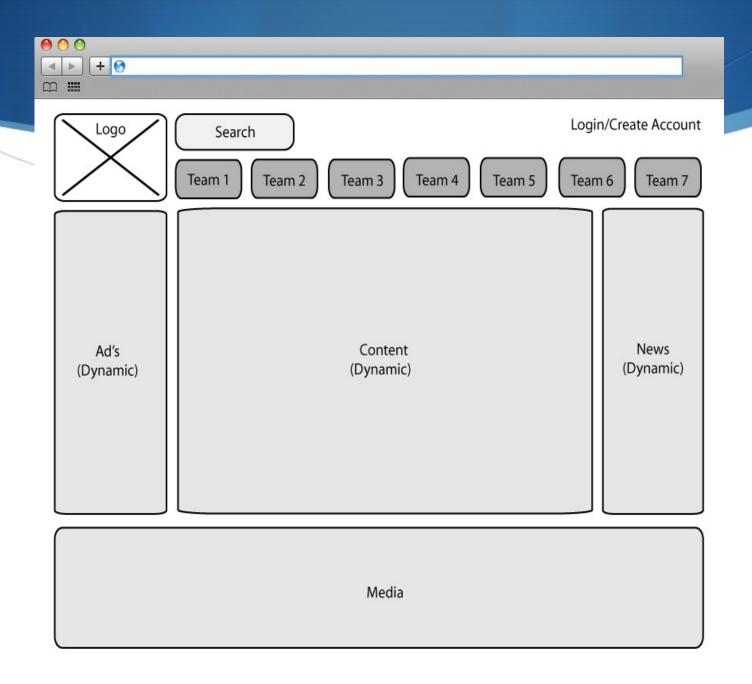
- Sell tickets to Chicago sporting events
  - Concentrations would be on cost efficiency and security
- Customer Service would be at the top of the list
  - Document different user experiences

# Design

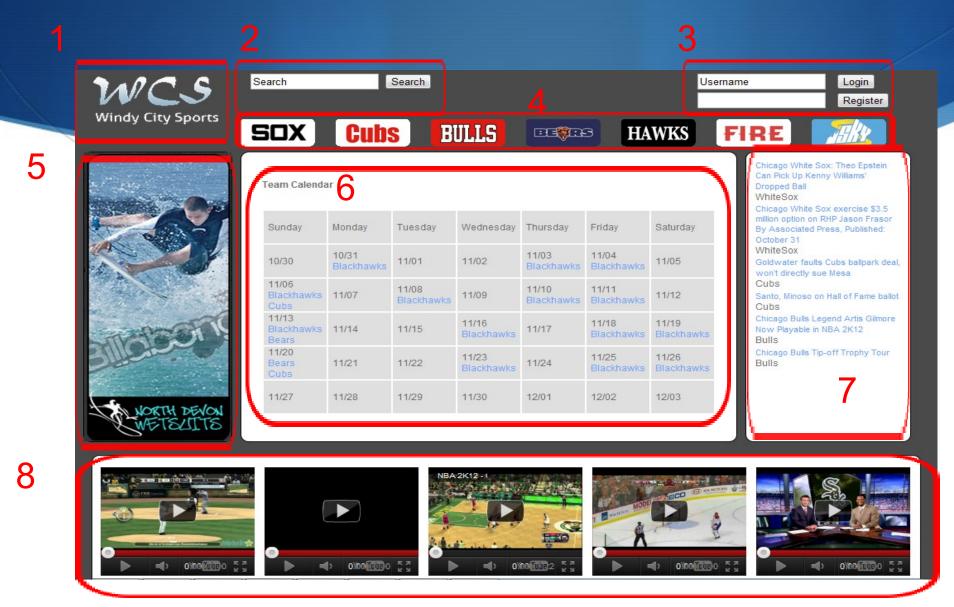
### Information Architecture



### Page structure and layout

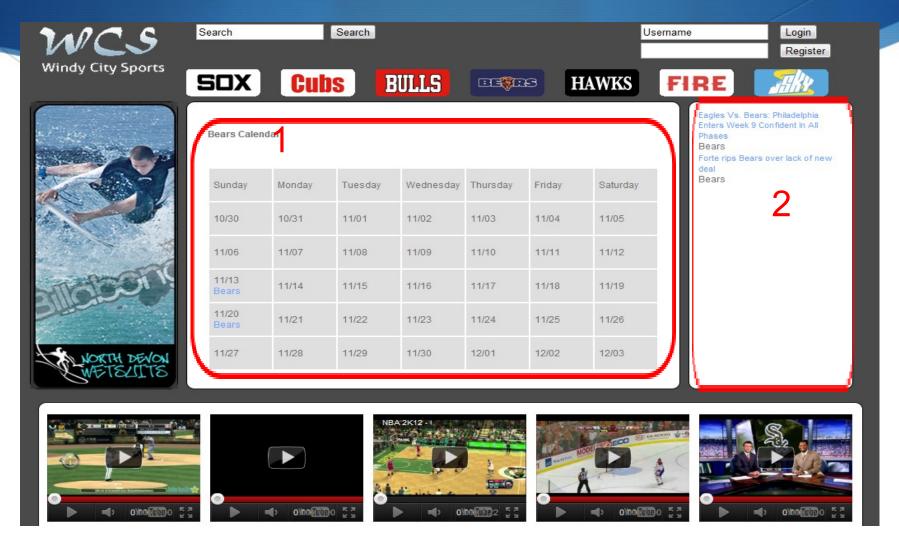


### Page Contents - Home page



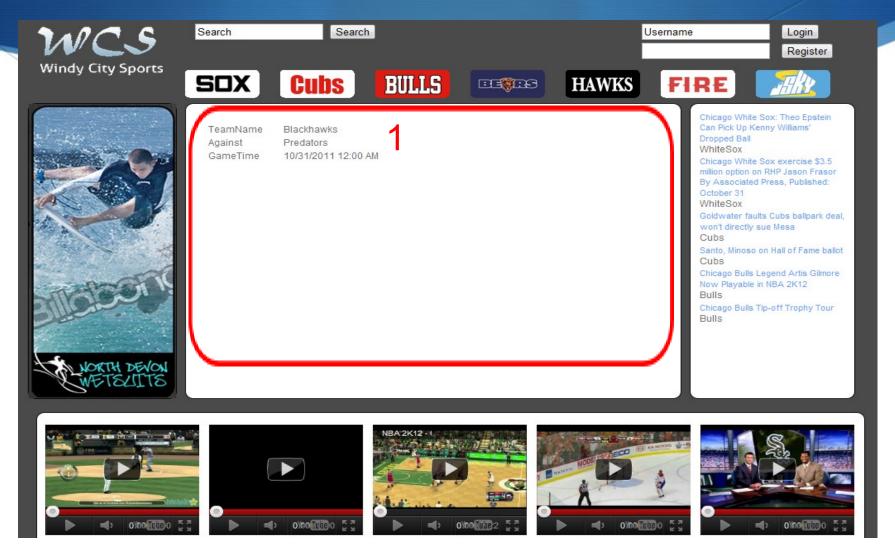
- 1. Logo
- 2. Search bar
- 5. AD 6. Calendar 7. News list 8. Media
- 3. Login panel 4. Menu

### Page Contents - Team page



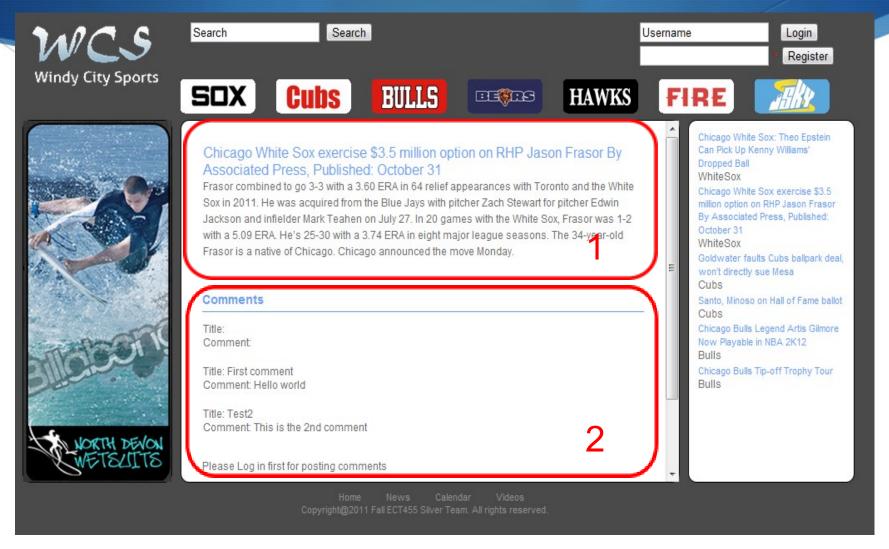
1. Calendar 2. News list

### Page Contents - Game page



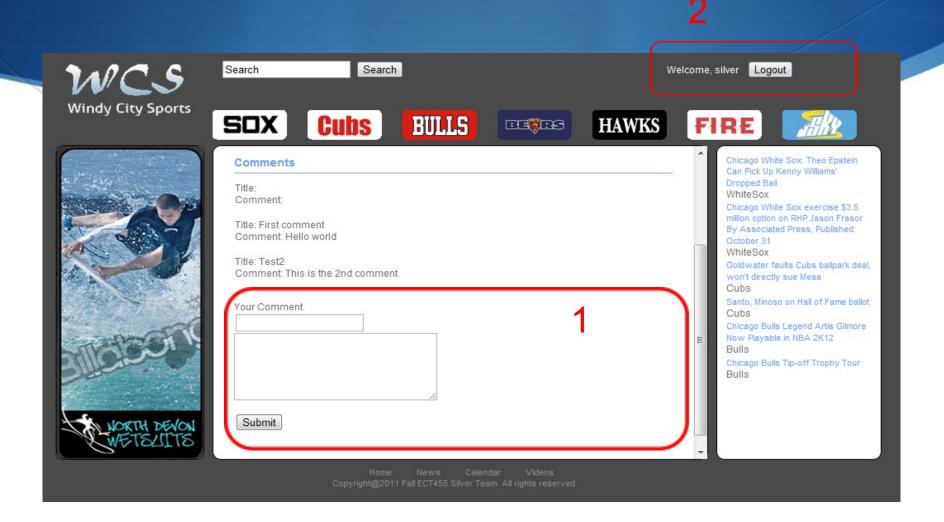
1. Game information

### Page Contents - Article page



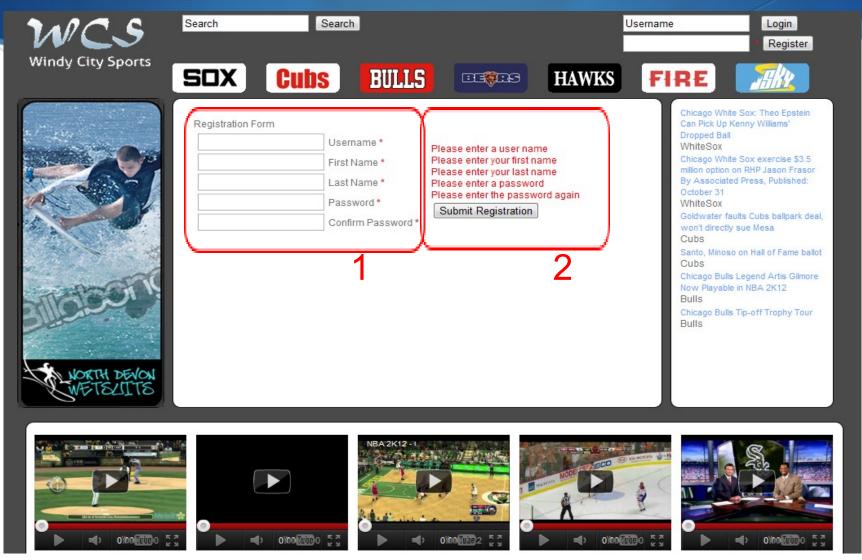
1. Article text 2. Comment thread

### Page Contents - Comment



1. Comment panel 2. User greeting

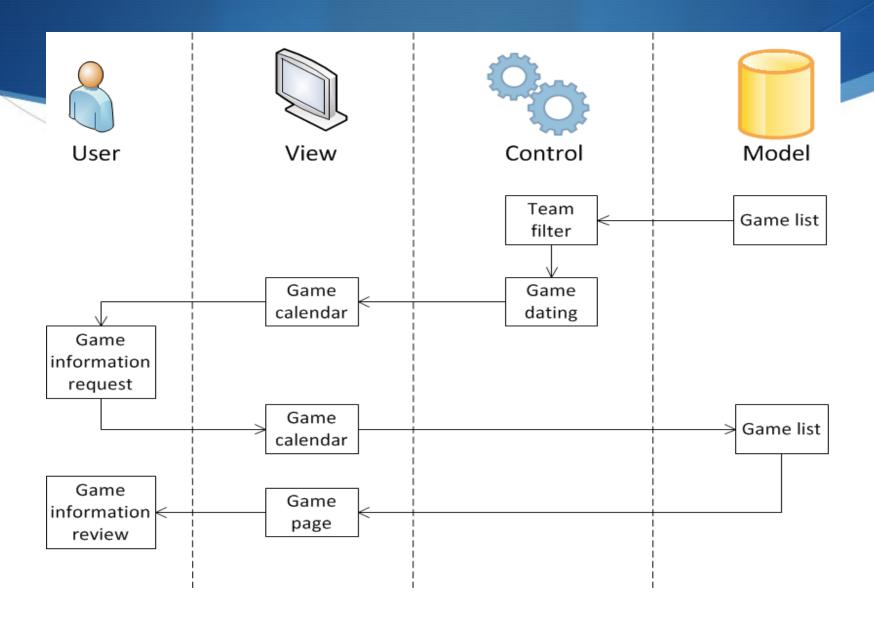
### Page Contents - Registration page



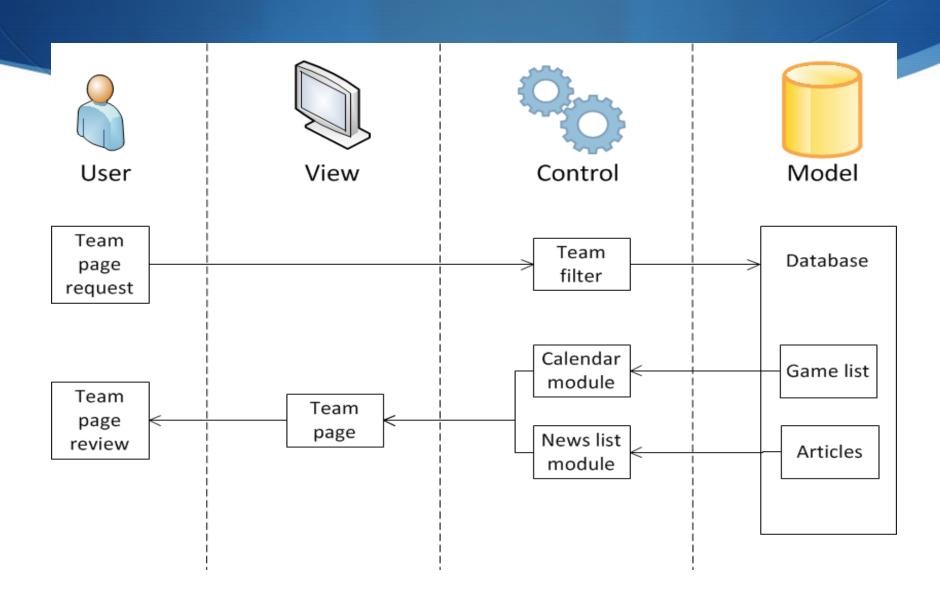
1. Registration form

2. Input validation

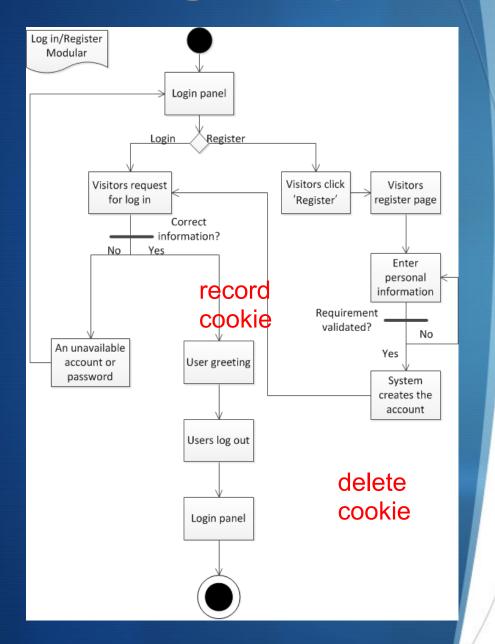
### Design requirement - Calendar



### Design requirement – Dynamic contents



### Design requirement - Registration



Registration Form		
	Username *	Please enter a user name
	First Name *	Please enter your first name
	Last Name *	Please enter your last name Please enter a password
	Password *	Please enter the password again
	Confirm Password *	Submit Registration

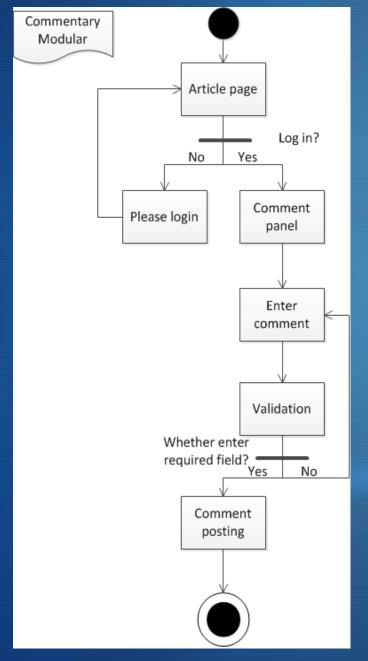
### Login panel

Username	Login
	Register

### User greeting



Design requirement - Commentary



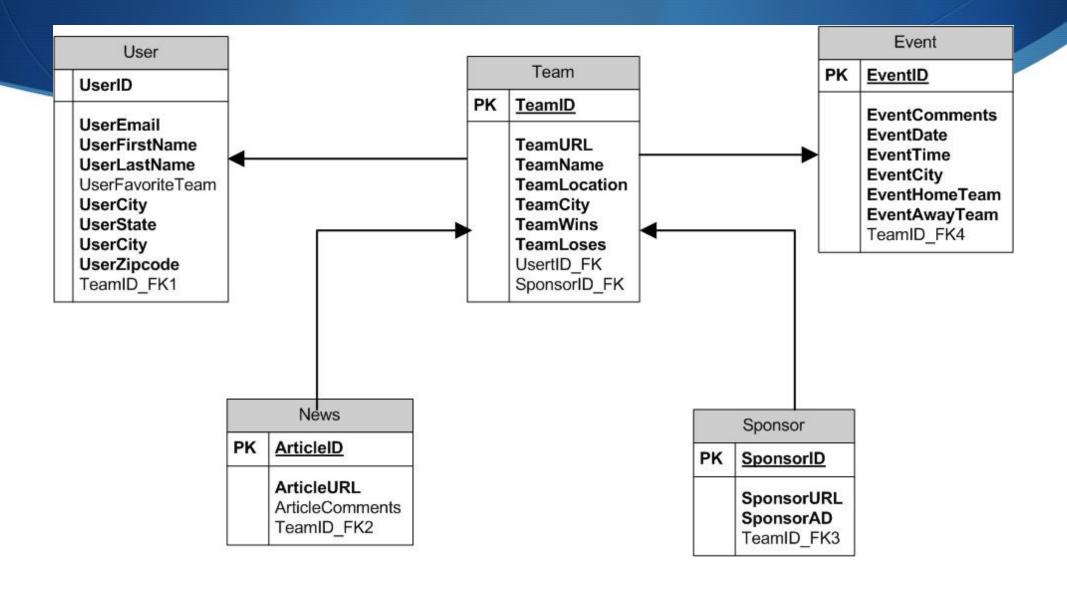
### Before log in

Please Log in first for posting comments

### After log in

Your Commen	t		
Submit			

### **ERD**



### **Database Interactions**

- User Registration
- User Table
- User Log In
- User Table
- Team Page
- Team Table
- Article Comments
- News Table
- Team Schedules
- Event Table

# **Usability**

### Usability - Primary persona

### **Background:**

- · 25 Year Old Male
- Car Salesman
- Lives in Lincoln Park
- Usually works 6 or 7 days a week

### **User Profile:**

Matt is 23 years old living with his fiancé, Nicole. He lives a busy life as a manager at a local car dealership. When he isn't working, he is always watching sports. He is a die-hard Chicago fan. He loves going to different sporting events, but his schedule doesn't allow him to attend as often as he'd like. He doesn't care what sport it is, he is just always pulling for his home team. He tries to check game times on his cell phone, but says it takes to long so he usually just gives up.

### **General Attributes:**

- Enjoys concerts, sporting events, and nightlife
- Very busy with work
- Getting married in a year
- Loves watching sports

### **Representative User Needs:**

- Would like an easy way to find game times
- Wishes he could check on multiple teams in one place
- · Would like an easy way to see game scores

### Usability testing scenarios

### Post a comment to an article

- a. Beginning state: Starting at the home page, an unregistered user wants to post a comment to an article.
- b. Completing steps:
- 1. Click on an article title to expand the article
- 2. Scroll down to the comment session
- 3. Click on the comment session and be redirected to the register page
- 4. Fill in the register form and be redirected to the article page
- 5. Submit a comment with a title and text
- c. End state: A new comment shows up under the article.

### New user register

- a. Beginning state: A new user came to our site.
- b. Completing steps:
- 1. Click on the register button on top right corner of homepage
- 2. Redirect to the register page
- 3. Fill in all the required info
- 4. Save the info
- c. End state: The new user is automatically logged in after registery.

### Find game info (time and location) of user's favorite team on December 3rd, 2011

- a. Beginning state: A registered user is on the home page not logged in.
- b. Completing steps:
- 1. Click on an team tab and go to the team page
- 2. Locate Dec. 3rd, 2011 on the calendar section
- 3. Click on the game and pull out the details of it
- c. End state: The page shows up the game information of the team on Dec. 3rd, 2011

### Test results

### Summarize the user's experience in completing each task:

Task 1: All of the users who were tested had difficulty commenting on an article. One user could a see the comments but was unable to submit their comments. In other tests users complained that the videos inhibited them from viewing the comments field.

### Task 2:

None of the users tested found this task difficult. One user thinks that the user login fields should not be visible once the user has successfully logged in.

Task 3: None of the users fount this to be a difficult task. One user had difficulty navigating back to the calendar once they had entered a game. Overall the users thought this task was really straight forward.

### What task did the user have difficulty with?

The users experienced difficulties commenting on an article for several different reasons. Some had trouble submitting a comment once they had written it. Other users could not access the comments field at all.

### Changes made - Comment

**Change 1:** Modify the comment module. Make the comment session easier to access.



Search Search

Username

Login Register

Please Login

BULLS



HAWKS





### Chicago White Sox: Theo Epstein Can Pick Up Kenny Williams' Dropped Ball

White Sox general manager Kenny Williams could have possibly given new Cubs director of player personnel Theo Epstein a welcoming gift in Robin Ventura. Williams selected Ventura to lead the South Side Hitmen in 2012. With Wednesday's news of Cubs manager Mike Quade not returning next season, they have a chance to hire a manager the White Sox missed. Potential candidates include ex-Sox and Cubs outfielder Dave Martinez who is currently the bench coach for the Tampa Bay Rays and former Boston Red Sox skipper and Epstein co-worker Terry Francona. Both Martinez and Francona had White Sox ties during their careers and had to be in the Williams' sights. Francona managed in the Sox minor league system from 1991-1995 including Baseball America's Manager of the Year in 1993. However, that accolade pales in comparison to his two World Series championships with Boston. Epstein stated he would hire a manager who had managing experience or coaching experience at the Major League level. Williams missed that boat all together hiring Ventura who was coaching but at the high school level in California.

Title: Comment: Chicago White Sox: Theo Epstein Can Pick Up Kenny Williams' Dropped Ball

### WhiteSox

Chicago White Sox exercise \$3.5 million option on RHP Jason Frasor By Associated Press, Published: October 31

### WhiteSox

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### Cubs

Santo, Minoso on Hall of Fame ballot

Chicago Bulls Legend Artis Gilmore Now Playable in NBA 2K12

### Bulls

Chicago Bulls Tip-off Trophy Tour

Bulls

Comment: This is the best game I have.



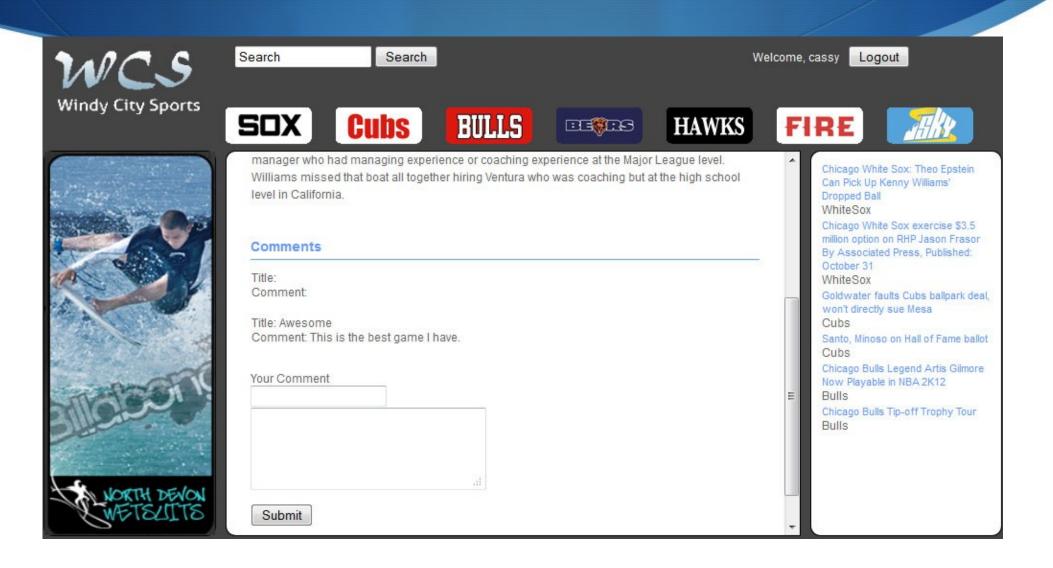






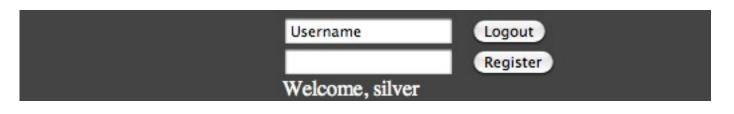


### Changes made - Comment



### Changes made - Login

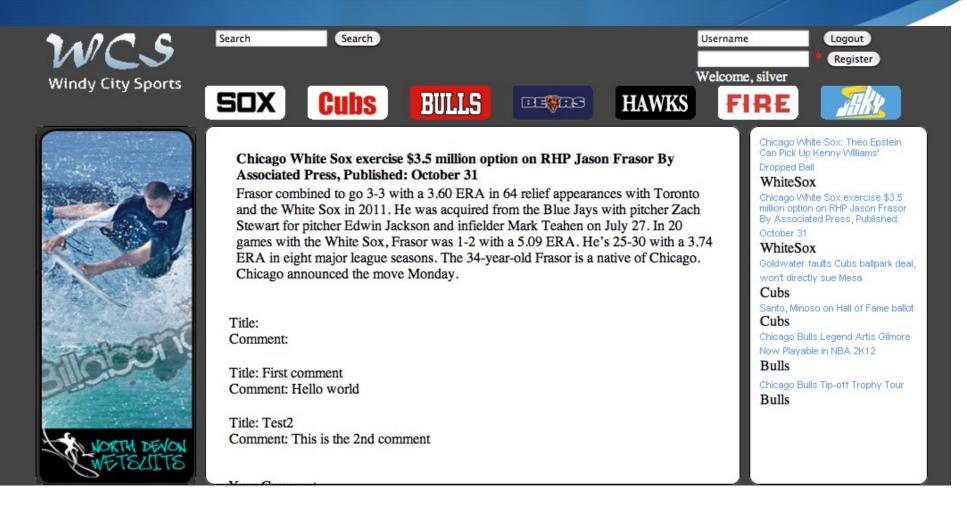
Change 2: Improve the login module. Replace user name and log out button with login fields after user logged in.



Welcome, silver Logout

### Changes made – Article Style

**Change 3:** Slightly change the style of the article page



### Changes made – Article Style



Search

Search

Welcome, cassy

Logout

















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### Comments

Title:

Comment:

Chicago White Sox: Theo Epstein Can Pick Up Kenny Williams' Dropped Ball

WhiteSox

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Bulls

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### Changes made – Calendar

Change 4: Improve the look of calendar



Search

Search

Username

Login

Register

SOX



BULLS



HAWKS





### Team Calendar

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
10/23 Bears	10/24	10/25 Blackhawks	10/26	10/27	10/28 Blackhawks	10/29 Blackhawks
10/30	10/31 Blackhawks	11/01	11/02	11/03 Blackhawks	11/04 Blackhawks	11/05
11/06 Blackhawks Cubs	11/07	11/08 Blackhawks	11/09	11/10 Blackhawks	11/11 Blackhawks	11/12
11/13 Blackhawks Bears	11/14	11/15	11/16 Blackhawks	11/17	11/18 Blackhawks	11/19 Blackhawks
11/20 Bears Cubs	11/21	11/22	11/23 Blackhawks	11/24	11/25 Blackhawks	11/26 Blackhawks

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Chicago Bulls Tip-off Trophy Tour Bulls

### Changes made – Calendar



Search

Search

Welcome, cassy Logout





BULLS



HAWKS







### Team Calendar

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
10/23 Bears	10/24	10/25 Blackhawks	10/26	10/27	10/28 Blackhawks	10/29 Blackhawks
10/30	10/31 Blackhawks	11/01	11/02	11/03 Blackhawks	11/04 Blackhawks	11/05
11/06 Blackhawks Cubs	11/07	11/08 Blackhawks	11/09	11/10 Blackhawks	11/11 Blackhawks	11/12
11/13 Blackhawks Bears	11/14	11/15	11/16 Blackhawks	11/17	11/18 Blackhawks	11/19 Blackhawks
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## Questions?